

ENTRY LEVEL FIELD TECHNICIAN

BODE, Inc. is a turnkey distributor of material-handling systems and dock and door solutions. Since 1975, we have provided design, layout, sales, installation, and service throughout New England from our headquarters in Londonderry, New Hampshire.

BODE is a close-knit team that works hard, enjoys what we do, and celebrates employee success. We offer recognition bonuses and two company outings each year. We seek people who want to learn, build their skills, and grow with the company, and we promote from within whenever possible.

We offer health and dental insurance, including vision coverage, plus company-paid life and disability insurance beginning on the first day of employment. Employees also receive generous paid time-off, fixed and floating paid holidays, and flexible work hours. After one year, employees receive an additional 40 hours of paid time off, a paid birthday off, and eligibility to participate in the BODE retirement plan. Our 4.5-day workweek consists of nine-hour days Monday through Thursday and a four-hour Friday.

Entry-Level Field Technician – Laborer/Helper

Position Summary

The **Entry-Level Field Technician – Laborer/Helper** is a member of the Field Operations Team and supports experienced Field Service and Installation Technicians with the installation, maintenance, service, and repair of material handling equipment, loading dock equipment, industrial/commercial doors, and related equipment.

This is an **entry-level, hands-on position** designed for someone interested in developing mechanical and technical skills while learning from experienced technicians in the field. Previous industry experience is not required. The employee will begin by assisting with basic field tasks and will be expected to develop the skills, knowledge, and experience necessary to take on greater responsibility over time.

Work is performed primarily at customer locations, construction sites, warehouses, and industrial/commercial facilities.

Responsibilities

- Assist experienced technicians with equipment installations, repairs, preventative maintenance, and service work.
- Provide general labor and mechanical assistance at customer and job sites.
- Assist with the removal, disassembly, assembly, and installation of equipment and components.
- Carry, stage, load, unload, and organize tools, equipment, parts, and materials.
- Use basic hand tools and power tools under appropriate supervision.
- Assist technicians with measuring, drilling, fastening, mounting, and other basic installation and repair activities.
- Help maintain a clean, organized, and safe work area.
- Follow instructions from Field Technicians, Lead Technicians, supervisors, and other assigned personnel.
- Learn proper use and care of company tools, equipment, vehicles, and safety equipment.
- Follow all company and job-site safety procedures and requirements.
- Assist with job-site preparation and cleanup.
- Maintain a professional demeanor when working at customer locations.
- Participate in company-provided training and actively develop mechanical, equipment, and troubleshooting skills.
- Perform other field and Operations-related duties as assigned.

Requirements

- No previous material handling or field service experience required but preferred.
- Mechanical aptitude and an interest in learning a skilled trade are preferred.
- Willingness and ability to learn how to safely use hand tools and power tools.
- Ability to follow verbal and written instructions.
- Dependable with strong attendance and punctuality.
- Ability to work effectively as part of a field service or installation team.
- Professional and respectful demeanor with customers and coworkers.
- Strong work ethic and willingness to perform physical, hands-on work.
- Ability to work safely around machinery, equipment, vehicles, and active job sites.
- Valid U.S. driver's license and acceptable driving record.
- Must be at least 18 years old.
- Must successfully complete required pre-employment background check and drug screening.
- Must have a Smartphone to hold Applications required to conduct business.

Physical & Work Requirements

The position requires regular physical activity in industrial, commercial, warehouse, and construction environments. Employees must be able to:

- Lift and carry up to fifty pounds.
- Stand and walk for extended periods.
- Bend, kneel, crouch, reach, push, and pull while performing field work.
- Climb and work from ladders.
- Work comfortably at heights when properly trained and using required fall-protection equipment.
- Work indoors and outdoors in varying weather and temperature conditions.
- Safely use required personal protective equipment (PPE).
- Travel to customer and job sites as required.

Training & Certifications

BODE will provide or coordinate required training based on job responsibilities.

- OSHA 10 certification is required. If the employee does not have OSHA 10 certification at hire, training will be arranged during the initial employment period.
- A DOT Medical Card may be required depending on vehicle and job responsibilities. If required, the employee must obtain and maintain the appropriate certification.
- Additional equipment, safety, manufacturer, and technical training will be provided as appropriate as the employee progresses.

Career Development

This position is intended to provide an entry point into BODE's field operations career path. Employees who demonstrate reliability, safe work practices, mechanical aptitude, technical development, and the ability to perform increasingly complex work may progress into higher-level Field Technician, Installation Technician, or Service Technician positions.

Progression is based on demonstrated skills, training, performance, and business needs.



MATERIAL HANDLING | DOCK AND DOOR | CONSTRUCTION
FABRICATION AND MACHINING | ELECTRICAL

Equal Opportunity Policy

BODE, Inc. and Insperity are equal opportunity employers. Employment decisions are made without regard to race, color, religion, sex, national origin, ancestry, citizenship, pregnancy or related medical conditions, disability, age, military, or veteran status, marital or partnership status, gender, genetic information, sexual orientation, or any other status protected by applicable federal, state, or local law. This policy applies to all terms and conditions of employment.